



# Accessibility Feedback Form

The County of Bruce strives to ensure that our Municipal facilities and services meet your needs and expectations. We value our customers and your feedback. By answering the questions below, you help us identify opportunities for improvements to meet your needs.

Date: \_\_\_\_\_

Time: \_\_\_\_\_

Location of your visit: \_\_\_\_\_

### What is your situation? (Check the appropriate box)

I have a disability

I am submitting this feedback on behalf of a person with a disability. Relation to the person with the disability (optional):

Please identify their disability (optional):

### What facility or service does the feedback pertain to? (Check all that may apply)

- Facilities (parking lots, internal/external physical barriers, counters, doorways/handles)
- Recreation Parks and Open Space (trails, parks, playground equipment, boardwalks)
- Municipal Services (licensing, enforcement, snow removal, sidewalks, roads)
- Customer Service (Municipal staff or Contractors working on behalf of the Municipality)

### Comments:


### Suggestions for Improvements/Resolutions:


### Personal Information (Please print)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_

Cell Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Personal information, on this form, is being collected under the authority of section 12 of the Integrated Accessibility Standards, Ontario Regulation 191/11 under the Accessibility for Ontarians with Disabilities Act, 2005, and will be used for the purpose of collecting feedback, and used in accordance with the Municipal Freedom of Information and Protection of Privacy Act. Questions about this collection should be directed to the Deputy Clerk, County of Bruce 30 Park Street, Walkerton, Ontario N0G 2V0 – 519-881-1291 ext. 310 or dvanwyck@brucecounty.on.ca**