



Paramedic Services Committee Agenda

Thursday, August 3, 2017
Council Chambers
County Administration Centre, Walkerton

1. Declaration of Pecuniary Interest
2. Action Items
 - A. Transfer from Reserves (attached)
3. Information Items
 - A. Ambulance Service Review (attached)
 - B. Call Volume (attached)
4. Next Meeting

September 7, 2017
5. Adjournment



Committee Report

To: Warden Mitch Twolan
Members of the Paramedic Services Committee

From: Michael McKeage
Director of Health Services

Date: August 3, 2017

Re: Transfer from Reserves

Recommendation:

That \$30,000 be transferred from Equipment Purchases non-TCA line; and,

That \$22,500 be transferred from Other Capital Reserves to expenditures line Equipment Defibs/Stretchers; and,

That these transfers offset the costs of the Powerload Stretcher implementation budgeted for 2017.

Background:

A report to Council on August 4th, 2016 in regards to the 5-year Capital Budget was presented and amounts were budgeted to purchase the PowerLoad system with the intent to internally finance a small portion of this purchase. There is sufficient funds by transferring ~\$52,500 from both of the above-mentioned budget lines to prevent any internal financing requirements. Because the planned purchase of new suction units had the assistance of a private donation and the units came in significantly under budget, there is an excess in the non-TCA budget line. A further transfer from our Other Capital Reserves line will allow there to be no deficit in our expenditures line for stretchers.

Financial/Staffing/Legal/IT Considerations:

Financial considerations as outlined above. There is no staffing, legal, nor IT considerations.

Interdepartmental Consultation:

Corporate Services

Link to Strategic Goals and Elements:

N/A



Corporation of the County of Bruce
Paramedic Services

brucecounty.on.ca

Written by: Raymond Lux - Chief of Professional Standards

Approved by:

Kelley Coulter
Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Paramedic Services Committee

From: Michael McKeage
Director of Health Services

Date: August 3, 2017

Re: Ambulance Service Review

Recommendation:

The Ambulance Service Review Report is for information.

Background:

The Ministry of Health and Long Term Care conducted an Ambulance Service Review of Bruce County Paramedic Services from April 11 - 13, 2017. We received a letter (attached) and a draft report from Mr. Michael Bay, Manager of Inspection and Certifications informing us that we had successfully met the legislative requirements as a land ambulance operator in the Province of Ontario.

There were 11 observations noted in the report of which 8 were opportunities for improvements and 3 were of note to be commended. These findings, in comparison to the 2014 review where there were 18 opportunities for improvement, should be seen as a significant success.

Of the observations noted for commendation:

- a) In eight ambulances inspected, there were 2907 of a possible 2912 (99.8%) equipment and supply requirements found.
- b) In the 40 HRI files reviewed, there were 1,104 of a possible 1,120 (98.6%) qualification requirements found.
- c) In the 272 Ambulance Call Reports reviewed, there were 16,608 of a possible 16,672 (99.6%) data points captured.

Our response to these observations was requested within thirty (30) days of receipt of the report and we responded to Mr. Bay with our comments regarding the observations contained in the draft report on July 26th, 2017. It is expected that we will receive our final report within ninety (90) days.



We would like to recognize our Paramedics, Shift Superintendents, and the Administrative Coordinator for the exceptional work they do not only every day but especially for the preparations put into getting ready for this review and helping to make it a success.

Financial/Staffing/Legal/IT Considerations:

There are no financial, staffing, legal, or IT considerations associated with this report.

Interdepartmental Consultation:

N/A

Link to Strategic Goals and Elements:

Goal # 10 - Develop Key Performance Indicators (KPI's) that are meaningful and report on them.

Element A - Set goals and evaluate against them

Element B - Build in accountability and evaluation mechanisms.

Goal # 4 - Find creative new ways to involve all staff in our future:

Element G. Reward and recognize top performers.

Written by: Raymond Lux - Chief of Professional Standards

Approved by:

Kelley Coulter

Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Paramedic Services Committee

From: Michael McKeage
Director of Health Services

Date: August 3, 2017

Re: Call Volume

Recommendation:

The Call Volume Report is for information.

Background:

The following is a breakdown of calls completed by Bruce County Paramedic Services from January 1, 2017 to June 30, 2017 and a comparison chart of the calls from January 1, 2016 to June 30, 2016. This information is accessed through our Imedic Ambulance Call Report Charting Program.

Bruce County Paramedic Services 2017 Call Volume January 1 - June 30

#	Station	Code 1	Code 2	Code 3	Code 4	Code 8	Total	%
1	Walkerton	12	3	240	338	614	1207	23
2	Chesley	13	4	111	228	457	813	15
3	Kincardine	47	2	346	373	115	883	17
4	Port Elgin	15	3	296	465	457	1236	23
5	Warton	20	3	283	352	232	890	17
6	Tobermory	2	1	32	61	182	278	5
	Total	109	16	1308	1817	2057	5307	100

Bruce County Paramedic Services 2016 Call Volume January 1 - June 30

#	Station	Code 1	Code 2	Code 3	Code 4	Code 8	Total	%
1	Walkerton	15	4	213	336	617	1185	24
2	Chesley	18	3	110	184	424	739	15
3	Kincardine	46	1	302	300	94	743	15
4	Port Elgin	25	7	321	441	462	1256	25
5	Warton	20	10	250	350	192	822	16.5
6	Tobermory	1	0	27	63	139	230	4.5
	Total	125	25	1223	1674	1928	4975	100



Code 1 - Deferrable (non-emergency call deferrable for up to 24 hours i.e. return from an appointment)

Code 2 - Scheduled (for a schedule appointment at another hospital, Dr.'s office, clinic, etc.)

Code 3 - Prompt (emergent call with no warning systems used - any delay could affect patient condition)

Code 4 - Urgent (emergent call with all warning systems - danger to life or limb)

Code 8 - standby (relocation of an ambulance to an area depleted of resources)

Financial/Staffing/Legal/IT Considerations:

There are no financial, staffing, legal, or IT considerations associated with this report.

Interdepartmental Consultation:

N/A

Link to Strategic Goals and Elements:

Goal # 3 - Find creative new ways to engage our public.

Element C - Make the County fully accessible to the people through access to information.

Written by: Raymond Lux - Chief of Professional Standards

Approved by:

Kelley Coulter
Chief Administrative Officer